

# Cancellation & Missed Appointment Policy



By booking an appointment, you agree to the following cancellation policy:

- Cancellations made **48 to 25 hours prior to the appointment** will incur a charge of **50% of the appointment fee.**
- Cancellations made **24 hours or less before the appointment, and missed appointments,** will be charged at **100% of the appointment fee.**

This policy is in place to protect appointment availability and ensure fairness to all clients.